



EFR Studios: Terms & Conditions

1. **Studio Booking & Deposit:** A 50% deposit will be required at the time of booking. The remaining balance is due before final delivery of data (unless alternate arrangements have been made). We reserve the right to withhold data until full payment is received. For sessions charged by the hour, payment will be made at the time of booking, unless alternate arrangements have been made (*minimum two-hour booking*).
2. **Studio Rescheduling:** Please notify us at least 48 hours in advance if you need to reschedule your booking. If we are not made aware of a rescheduling within this time frame, 50% of the initial deposit will be forfeited. We understand that unforeseen circumstances can occur from time to time, however this measure is in place to protect our business and ensure that our time is respected.
3. **Studio Cancellations:** In the event of a cancellation, please notify us at the earliest possible opportunity. For all cancellations, the initial deposit will be forfeited – **no exceptions**. As stated above, sessions may be rescheduled in extenuating circumstances (*please refer to point 2 for details*).
4. **Session Start & End Times:** Sessions will commence at the agreed time, **whether the client is present or not**. Arrangements have been made specifically for your session, therefore any additional studio time required, due to disregard for session times, will be charged at the hourly rate (*extending a session past the hours agreed will be at the discretion of your Engineer*).
5. **Data Transfer and Storage:** Once a project is complete, the final audio data will be delivered via Dropbox or transferred to a hard drive provided by the client. We often back up data, however we accept no responsibility for loss of data after a project is complete. If you require the ProTools session files from your recording session, this can be arranged for a fee: Processing will be removed to protect our intellectual property, unless agreed otherwise.
6. **Damage to Studio Property:** Clients are financially responsible for any damage to studio equipment or property, caused by themselves or their associates. Any damages will be charged to the client before any final audio files are released.
7. **Expectations:** To ensure the most efficient use of your time, please arrive well-rehearsed and prepared for your session. While we strive to accommodate clients of all skill levels, failure to prepare to the best of your ability is likely to impact on your final product. **Ensure instruments are set up to a high standard, with fresh strings where possible.**

Rehearsal Room

1. **Studio Rules:**

- All equipment must be used responsibly and treated with care. Any damage caused by misuse may result in additional charges.
- In the event of faulty equipment or technical issues, please notify us as soon as possible to ensure the issue is resolved at the earliest opportunity.
- **Please ensure that your session starts and ends on time.** *(we understand that sometimes things can run behind schedule. However, please note that late arrivals may not be able to have their session extended. To ensure we can accommodate you as best as possible, please notify us as soon as you know you will be late. While the full booking fee will still apply, we will do our best to adjust and accommodate your session within the available time.)*

2. **Cancellation Policy:** We understand that life can be unpredictable, and sometimes cancellations are necessary. However, to respect our time and ensure the continued availability of the studio, we have implemented a **48-hour cancellation policy**. If you cancel your booking **within 48 hours** of your scheduled session, the **full booking fee will be due – no exceptions**. *(we do not require details regarding the reason for the cancellation. We simply ask that you respect our cancellation policy, which helps us manage our schedule and ensure that we can continue offering our services to all our customers.)*

We truly appreciate your understanding and cooperation in this matter. This policy is in place to support the efficient running of our studio and to make sure we can continue providing a high-quality rehearsal space for all musicians.

3. **No-Show Policy:** If you do not show up for your scheduled session without any prior notice, the full booking fee will still be charged.
4. **Volume Levels:** Our rehearsal space can involve high-volume music, and prolonged exposure to loud sound can potentially cause hearing damage. We strongly recommend that all clients bring their own hearing protection (such as earplugs or earmuffs) to help safeguard your hearing.

Our goal is to provide a space where everyone feels welcome, respected, and able to focus on their practice. These policies are designed to help us respect each other's time, ensuring that the studio runs smoothly and can continue offering high-quality services. Just as we respect your time, we kindly ask that you respect ours, so we can keep things fair and transparent for all of our clients.

We truly appreciate your understanding and cooperation in helping us create a positive, straightforward experience for everyone.